

First, we would like to find out how you feel about the information you received from the Extension office. We understand that you received information concerning 4-H. Please mark your answers with an 'X'.

1. How up to date was the information?

- Completely up to date
- Mostly up to date
- Somewhat up to date
- Slightly up to date
- Not at all up to date

2. How timely was the information given to you in order to be useful?

- Completely in time to be useful
- Mostly in time to be useful
- Somewhat in time to be useful
- Slightly in time to be useful
- Not at all in time to be useful

3. How relevant was information to your situation?

- Completely relevant
- Mostly relevant
- Somewhat relevant
- Slightly relevant
- Not at all relevant

4. How easy to understand was the information?

- Completely easy to understand
- Mostly easy to understand
- Somewhat easy to understand
- Slightly easy to understand
- Not at all easy to understand

Next, we'd like to ask about the information you received.

5. Have you had an opportunity to use it?

- Yes
- No
- Don't Know

5a. If YES, did it solve the problem or answer your question?

- Yes
- No
- Don't Know

5b. If YES, please explain what your information need or problem was, what you did with the information, and what the results were.

6. Have you shared the information with anyone?

- Yes
- No
- Don't Know

7. Overall, how satisfied or dissatisfied are you with the service provided by the Extension office?

- Very satisfied
- Satisfied
- Neither satisfied nor dissatisfied
- Dissatisfied
- Very dissatisfied

8. This question is very important, so please tell us all that you can. What could we do to improve our services to you and others in the county?

9. Please think about how receiving Extension services has affected you. How have you benefitted from Extension's services during the last year? Check all that apply.

- Saved me money
- Increased my income
- Improved my health or well-being
- Helped me conserve water or energy better
- Developed my skills as a leader or volunteer
- Other benefit _____

- I have not benefitted in any way

Finally, we would like to ask a few questions about yourself to help us better understand who is receiving Extension services throughout the state. Please answer all of the following questions.

10. How many times during the past 12 months have you attended an Extension program or contacted the Extension office? Count each time you attended a program, called or visited the Extension office, or emailed a question.

- 1 time only
- 2 times
- 3-4 times
- 5-14 times
- 15 or more times

11. How many years have you been using Extension services? Mark '1' if only this year.

- 1 year only
- 2 years
- 3-4 years
- 5-14 years
- 15 or more years

12. Where do you live?

- A farm
- Rural area, not a farm
- A city, town, or suburb

13. What is the highest level of education you have attained?

- Some high school or less
- High school graduate or GED
- Some college, including attending a technical college, community college, or 4-year program
- College bachelor's degree
- Post graduate degree

14. Do you work for pay?

- Yes
- No

15. Are you Hispanic or Latino?

- Yes
- No

16. What is your race? (Please mark all that apply)

- White
- Black or African American
- Asian American
- American Indian or Alaska Native
- Native Hawaiian or Other Pacific Islander

17. What year were you born? (Please write the complete year, e.g., 1975)

18. What is your sex? Male Female

Thank you for answering the survey.