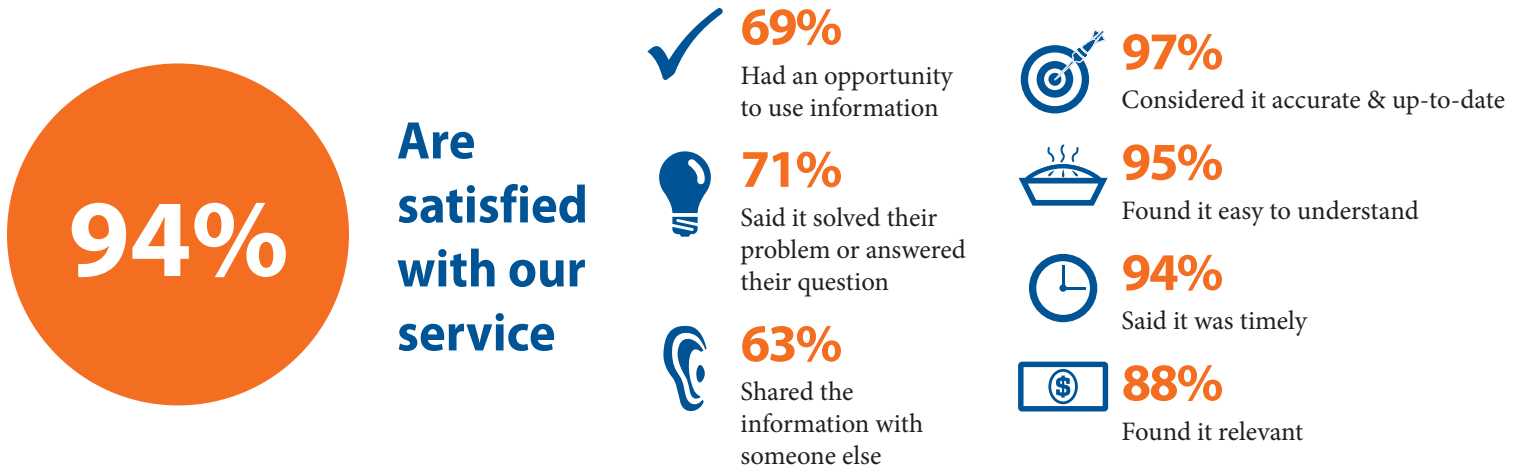
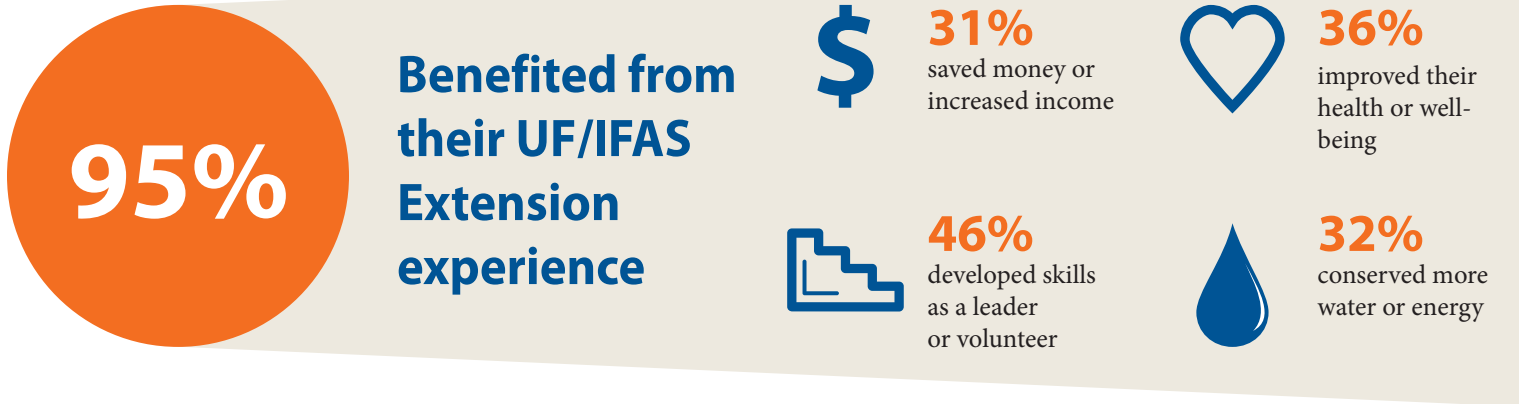




As part of our annual evaluation and accountability process, UF/IFAS Extension regularly conducts a Customer Satisfaction Survey, allowing the people we serve in each county to judge our performance and give their opinions about the quality of the information they received, its usefulness to them, and the impact it's had on their lives.

OF PARTICIPANTS SURVEYED IN 2020...



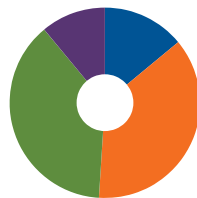
ABOUT THE RESPONDENTS (n = 485)

Years Using Extension



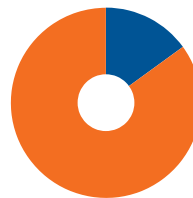
26% 1 year or less
22% 2-4 years
52% 5+ years

Age of Respondents



14% Under 45
37% 45-59
38% 65-74
11% 75+

Location



15% Rural
85% Urban



For more information about the UF/IFAS Extension Customer Satisfaction Survey, visit <http://pdec.ifas.ufl.edu/satisfaction>.