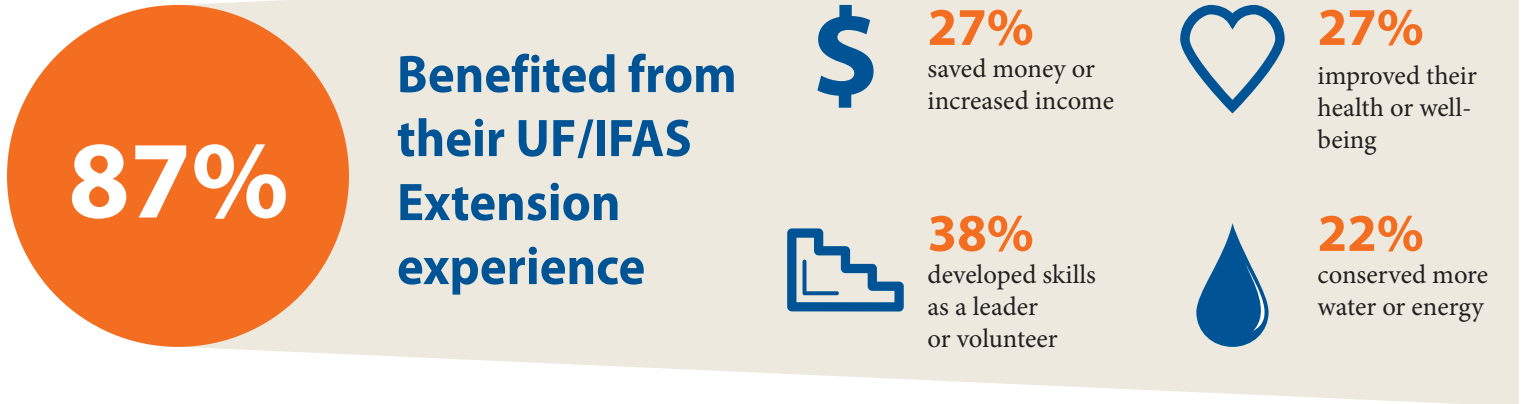




As part of our annual evaluation and accountability process, UF/IFAS Extension regularly conducts a Customer Satisfaction Survey, allowing the people we serve in each county to judge our performance and give their opinions about the quality of the information they received, its usefulness to them, and the impact it's had on their lives.

OF PARTICIPANTS SURVEYED IN 2019...



ABOUT THE RESPONDENTS (n = 944)

Years Using Extension



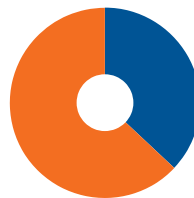
28% 1 year or less
24% 2-4 years
48% 5+ years

Age of Respondents



14% Under 40
35% 40-59
37% 60-74
14% 75+

Location



37% Rural
63% Urban



For more information about the UF/IFAS Extension Customer Satisfaction Survey, visit <http://pdec.ifas.ufl.edu/satisfaction>.