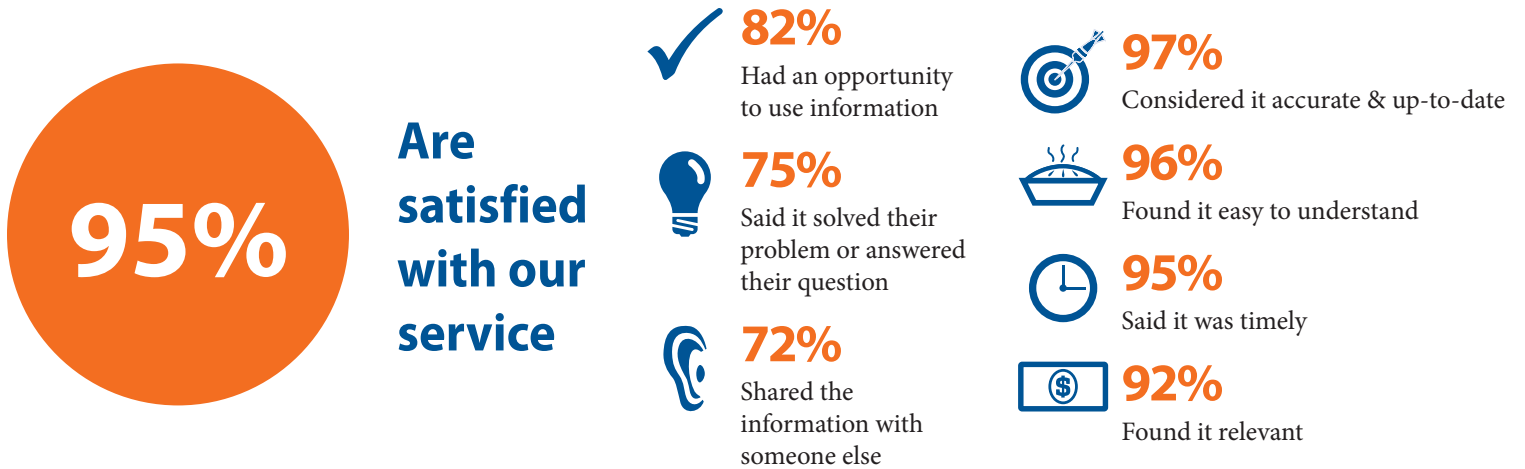
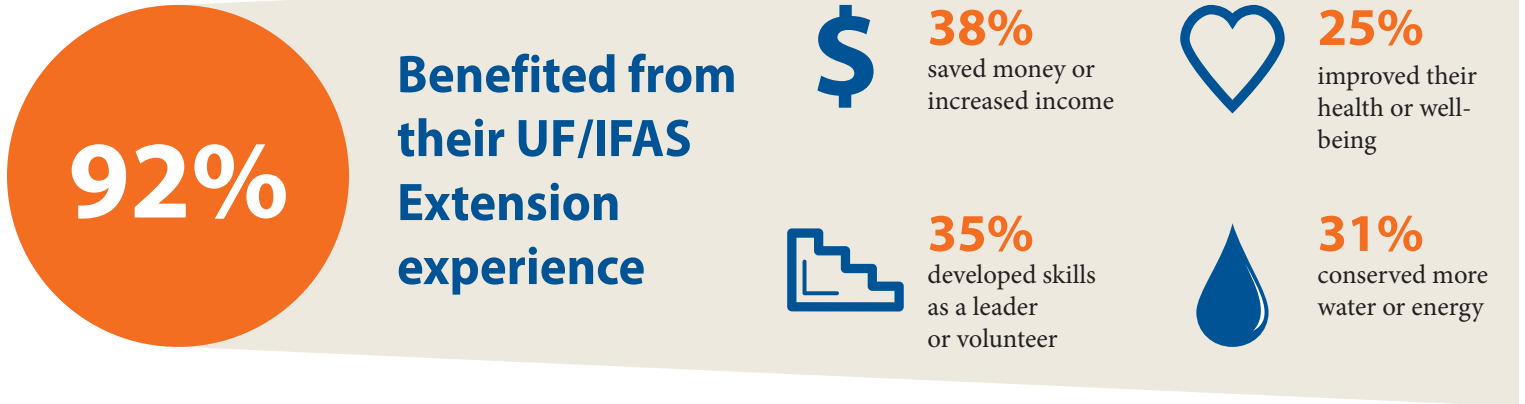




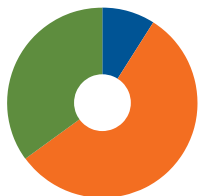
As part of our annual evaluation and accountability process, UF/IFAS Extension regularly conducts a Customer Satisfaction Survey, allowing the people we serve in each county to judge our performance and give their opinions about the quality of the information they received, its usefulness to them, and the impact it's had on their lives.

OF PARTICIPANTS SURVEYED IN 2018...



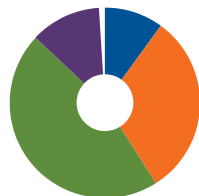
ABOUT THE RESPONDENTS (n = 1401)

Years Using Extension



9% < 1 year
56% 1-5 years
35% 5+ years

Age of Respondents



10% Under 40
31% 40-59
46% 60-74
12% 75+

Location



29% Rural
71% Urban



For more information about the UF/IFAS Extension Customer Satisfaction Survey, visit <http://pdec.ifas.ufl.edu/satisfaction>.