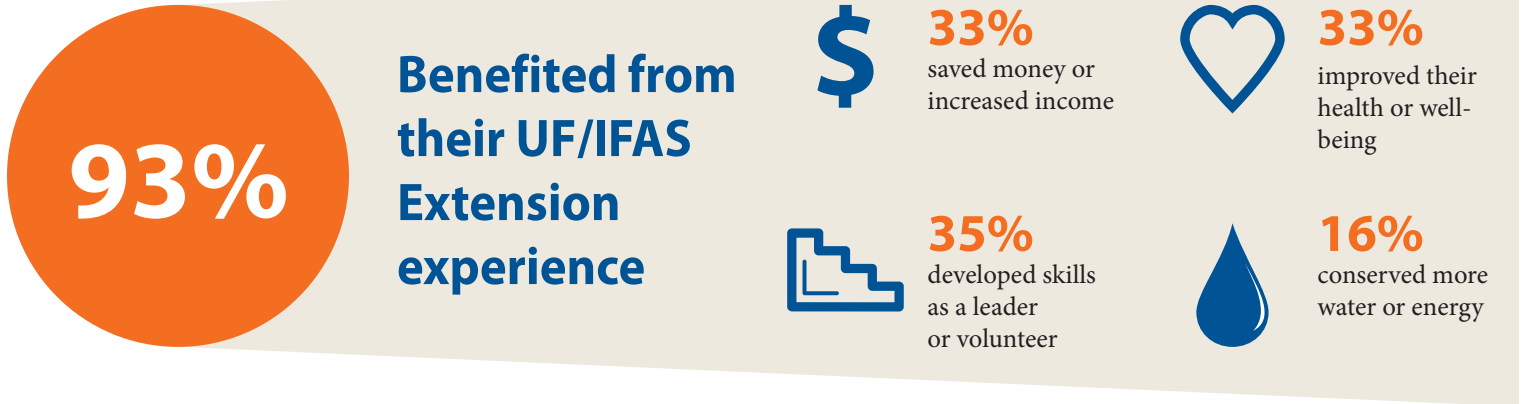




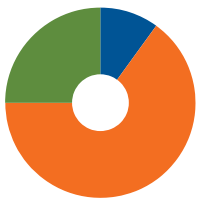
As part of our annual evaluation and accountability process, UF/IFAS Extension regularly conducts a Customer Satisfaction Survey, allowing the people we serve in each county to judge our performance and give their opinions about the quality of the information they received, its usefulness to them, and the impact it's had on their lives.

OF PARTICIPANTS SURVEYED IN 2018...



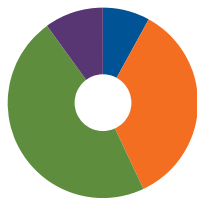
ABOUT THE RESPONDENTS (n = 58)

Years Using Extension



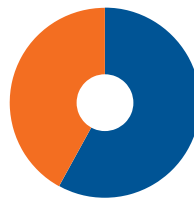
10% < 1 year
65% 1-5 years
25% 5+ years

Age of Respondents



8% Under 40
35% 40-59
47% 60-74
10% 75+

Location



58% Rural
42% Urban



For more information about the UF/IFAS Extension Customer Satisfaction Survey, visit <http://pdec.ifas.ufl.edu/satisfaction>.