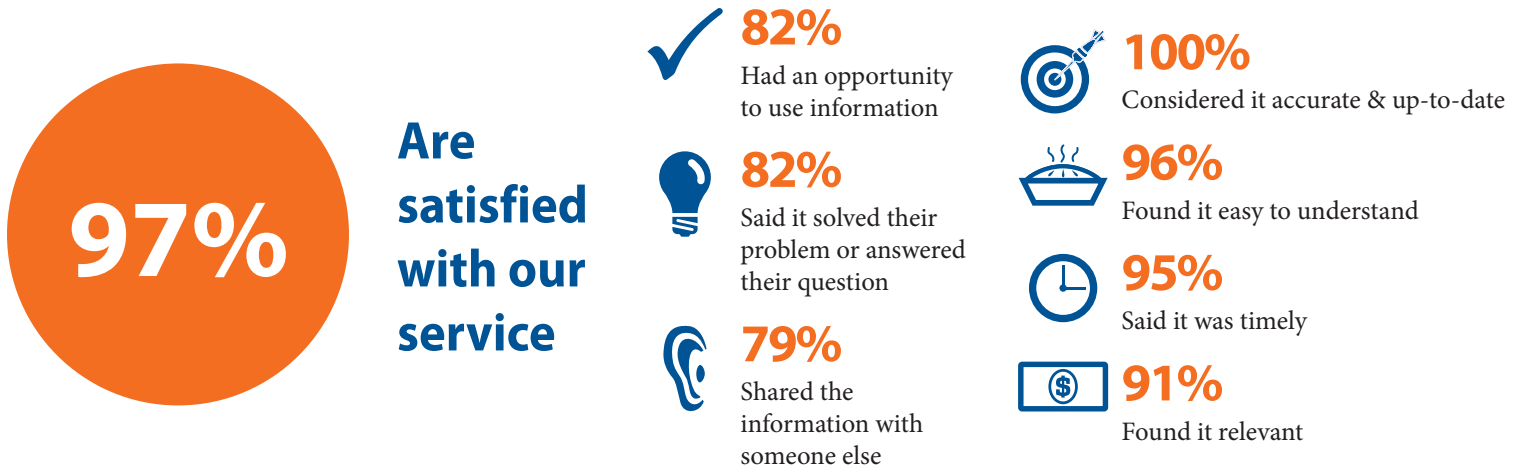
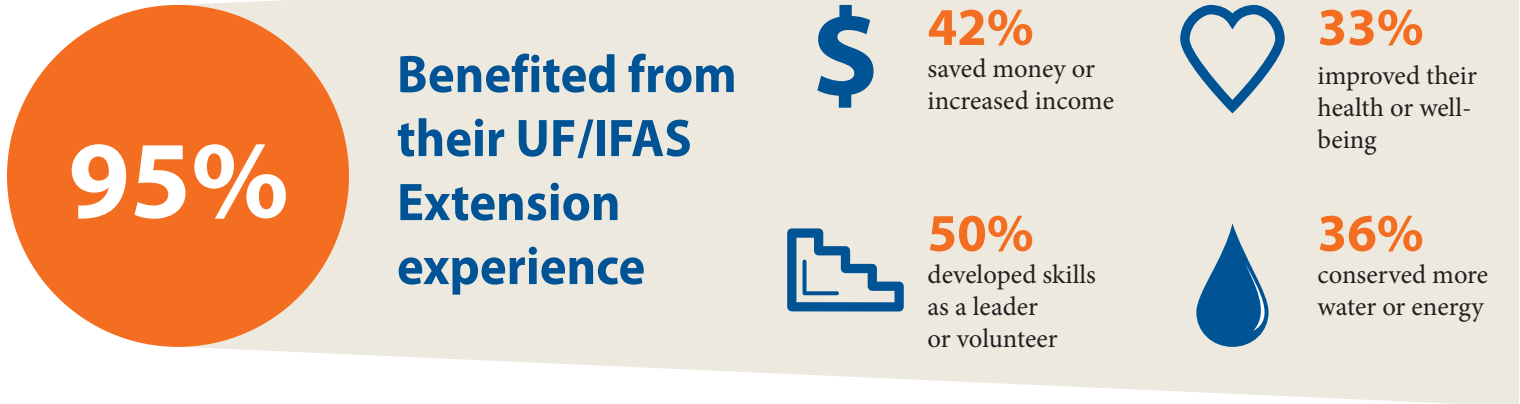




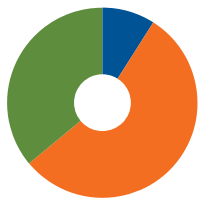
As part of our annual evaluation and accountability process, UF/IFAS Extension regularly conducts a Customer Satisfaction Survey, allowing the people we serve in each county to judge our performance and give their opinions about the quality of the information they received, its usefulness to them, and the impact it's had on their lives.

OF PARTICIPANTS SURVEYED IN 2018...



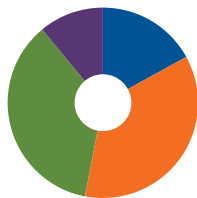
ABOUT THE RESPONDENTS (n = 211)

Years Using Extension



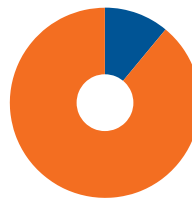
9% < 1 year  
55% 1-5 years  
36% 5+ years

Age of Respondents



17% Under 40  
36% 40-59  
36% 60-74  
11% 75+

Location



11% Rural  
89% Urban



For more information about the UF/IFAS Extension Customer Satisfaction Survey, visit <http://pdec.ifas.ufl.edu/satisfaction>.