

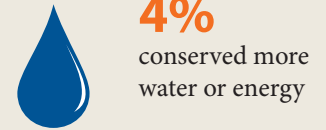


As part of our annual evaluation and accountability process, UF/IFAS Extension regularly conducts a Customer Satisfaction Survey, allowing the people we serve in each county to judge our performance and give their opinions about the quality of the information they received, its usefulness to them, and the impact it's had on their lives.

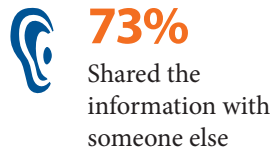
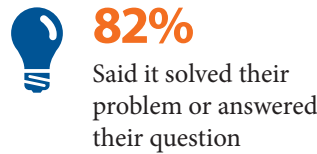
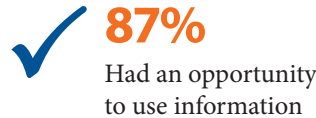
OF PARTICIPANTS SURVEYED IN 2018...



**Benefited from their UF/IFAS Extension experience**



**Are satisfied with our service**



ABOUT THE RESPONDENTS (n = 31)

Years Using Extension



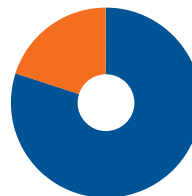
0% < 1 year  
66% 1-5 years  
34% 5+ years

Age of Respondents



10% Under 40  
40% 40-59  
33% 60-74  
17% 75+

Location



80% Rural  
20% Urban

Average number of times they contacted us in 2018:

7

For more information about the UF/IFAS Extension Customer Satisfaction Survey, visit <http://pdec.ifas.ufl.edu/satisfaction>.