

LEVY COUNTY | CLIENT EXPERIENCE | 2021



As part of our annual evaluation and accountability process, UF/IFAS Extension regularly conducts a Client Experience Survey, allowing the people in each county we serve to judge our performance and give their opinions about the quality of the information they received, its usefulness to them, and the impact it's had on their lives.

OF PARTICIPANTS SURVEYED IN 2021...



Benefited from their UF/IFAS **Extension** experience



83% saved money or increased income



7% improved their health or wellbeing



developed skills as a leader or volunteer



conserved more water or energy



Are satisfied with our service



80%

Had an opportunity to use information



71%

Said it solved their problem or answered their question



information with someone else



Considered it accurate & up-to-date



Found it easy to understand



Said it was timely

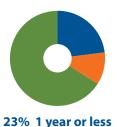


90%

Found it relevant

ABOUT THE RESPONDENTS (n = 57)

Years Using Extension



11% 2-4 years 66% 5+ years

Location



20% Urban

Age of Respondents



13% Under 45 40% 45-64 32% 65-74

15% 75+



For more information about the UF/IFAS Extension Client Experience Survey, visit http://pdec.ifas.uf .edu/satisfaction.