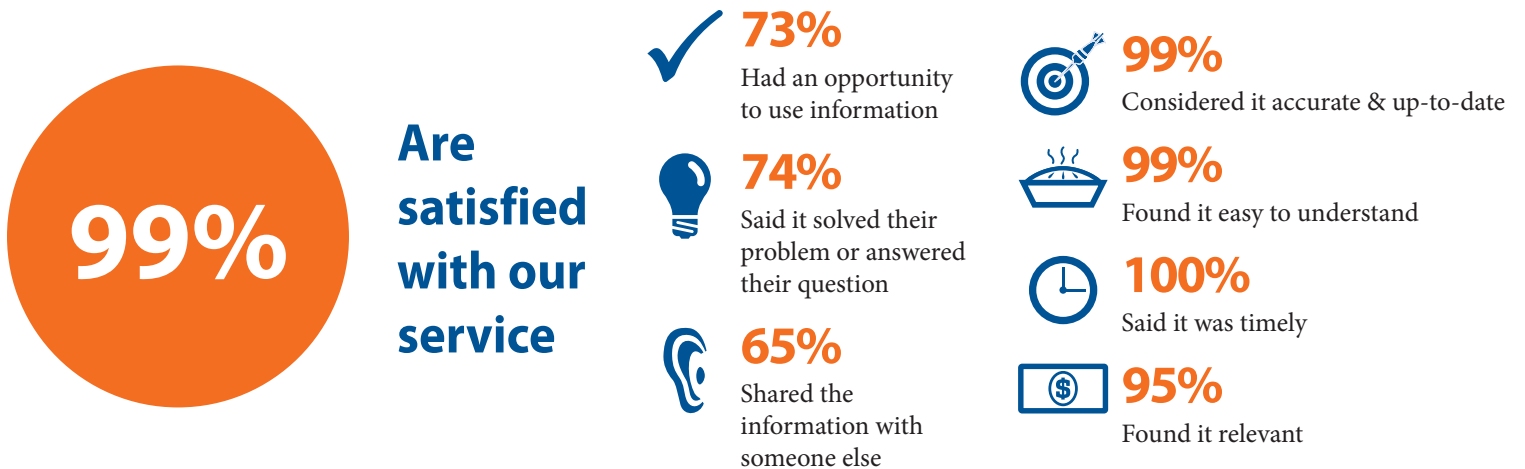
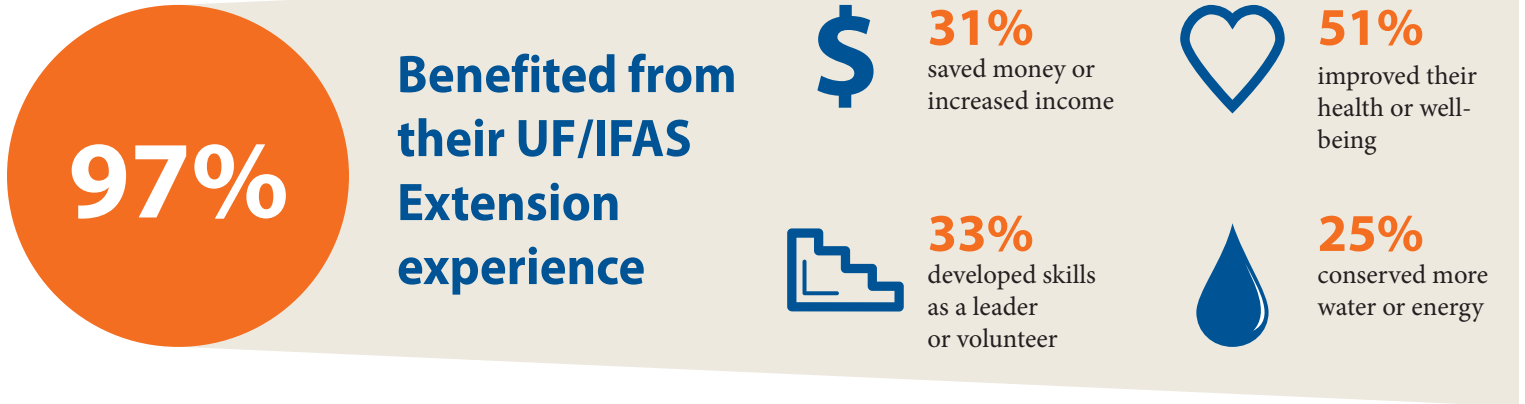




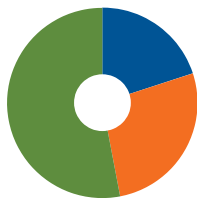
As part of our annual evaluation and accountability process, UF/IFAS Extension regularly conducts a Customer Satisfaction Survey, allowing the people we serve in each county to judge our performance and give their opinions about the quality of the information they received, its usefulness to them, and the impact it's had on their lives.

OF PARTICIPANTS SURVEYED IN 2020...



ABOUT THE RESPONDENTS (n = 124)

Years Using Extension



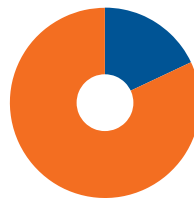
20% 1 year or less
27% 2-4 years
53% 5+ years

Age of Respondents



17% Under 45
33% 45-59
34% 65-74
16% 75+

Location



18% Rural
82% Urban



For more information about the UF/IFAS Extension Customer Satisfaction Survey, visit <http://pdec.ifas.ufl.edu/satisfaction>.