

As part of our annual evaluation and accountability process, UF/IFAS Extension regularly conducts a Client Experience Survey, allowing the people in each county we serve to judge our performance and give their opinions about the quality of the information they received, its usefulness to them, and the impact it's had on their lives.



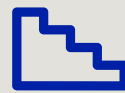
BENEFITED FROM THEIR UF/IFAS EXTENSION EXPERIENCE



56% saved money or increased income



33% improved their health or well-being



44% developed skills as a leader or volunteer



11% conserved more water or energy



WERE SATISFIED WITH OUR SERVICE



100% Considered it Accurate & Up-to-date



100% Found it Easy to Understand



100% Said it was Timely



100% Found it Relevant



67% Had an opportunity to use information



68% Said it solved their problem or answered their question



67% Shared the information with someone else

ABOUT THE RESPONDENTS (N = 9)

YEARS USING EXTENSION



33% 1 YEAR OR LESS
22% 2-4 YEARS
45% 5+ YEARS

LOCATION



67% RURAL
33% URBAN

AGE OF RESPONDENTS



67% UNDER 45
33% 45-64
0% 65-74
0% 75+

FREQUENT CLIENTS
(15 or more contacts in 2022):

0%

For more information about the UF/IFAS Extension Client Experience Survey, visit <http://pdec.ifas.ufl.edu/satisfaction>.