

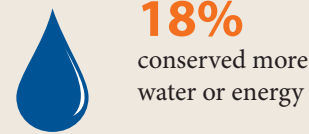


As part of our annual evaluation and accountability process, UF/IFAS Extension regularly conducts a Client Experience Survey, allowing the people in each county we serve to judge our performance and give their opinions about the quality of the information they received, its usefulness to them, and the impact it's had on their lives.

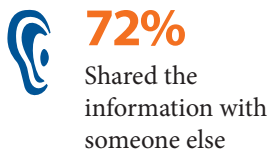
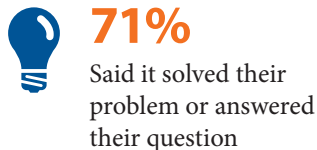
OF PARTICIPANTS SURVEYED IN 2021...



**Benefited from their UF/IFAS Extension experience**

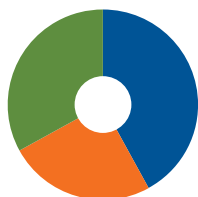


**Are satisfied with our service**



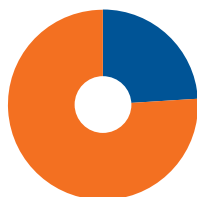
ABOUT THE RESPONDENTS (n = 119)

Years Using Extension



42% 1 year or less  
25% 2-4 years  
33% 5+ years

Location



24% Rural  
76% Urban

Age of Respondents



17% Under 45  
31% 45-64  
35% 65-74  
17% 75+



For more information about the UF/IFAS Extension Client Experience Survey, visit <http://pdec.ifas.ufl.edu/satisfaction>.