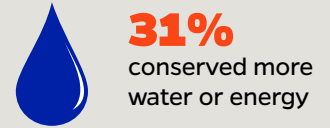


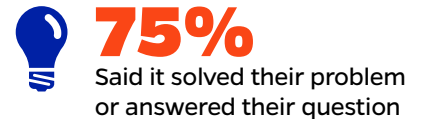
As part of our annual evaluation and accountability process, UF/IFAS Extension regularly conducts a Client Experience Survey, allowing the people in each county we serve to judge our performance and give their opinions about the quality of the information they received, its usefulness to them, and the impact it's had on their lives.



**BENEFITED FROM THEIR UF/IFAS EXTENSION EXPERIENCE**



**WERE SATISFIED WITH OUR SERVICE**



**ABOUT THE RESPONDENTS (N = 911)**

**YEARS USING EXTENSION**



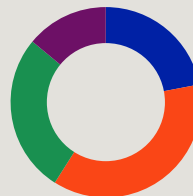
**39% 1 YEAR OR LESS**  
**26% 2-4 YEARS**  
**35% 5+ YEARS**

**LOCATION**



**26% RURAL**  
**74% URBAN**

**AGE OF RESPONDENTS**



**22% UNDER 45**  
**37% 45-64**  
**27% 65-74**  
**14% 75+**



For more information about the UF/IFAS Extension Client Experience Survey, visit <http://pdec.ifas.ufl.edu/satisfaction>.