

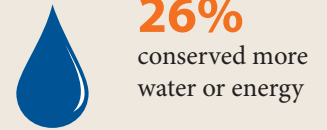


As part of our annual evaluation and accountability process, UF/IFAS Extension regularly conducts a Client Experience Survey, allowing the people in each county we serve to judge our performance and give their opinions about the quality of the information they received, its usefulness to them, and the impact it's had on their lives.

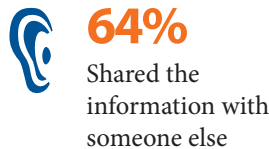
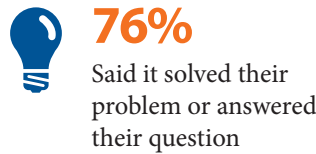
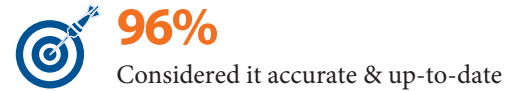
OF PARTICIPANTS SURVEYED IN 2021...



Benefited from their UF/IFAS Extension experience



Are satisfied with our service



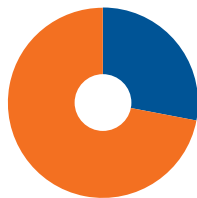
ABOUT THE RESPONDENTS (n = 1,776)

Years Using Extension



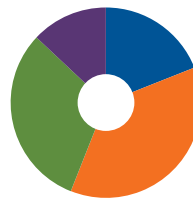
35% 1 year or less
23% 2-4 years
42% 5+ years

Location



28% Rural
72% Urban

Age of Respondents



19% Under 45
37% 45-64
31% 65-74
13% 75+



For more information about the UF/IFAS Extension Client Experience Survey, visit <http://pdec.ifas.ufl.edu/satisfaction>.