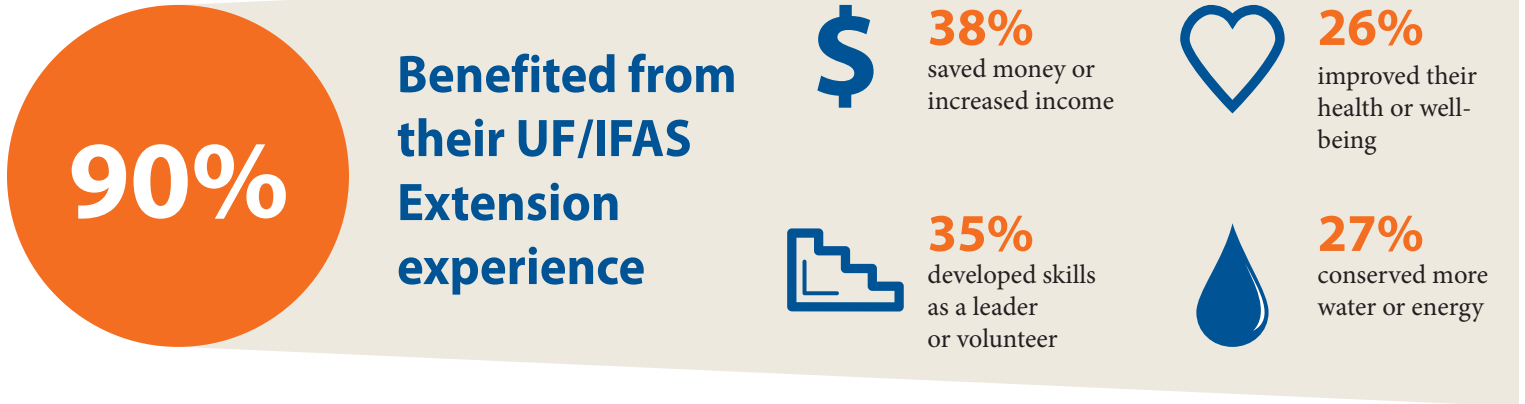




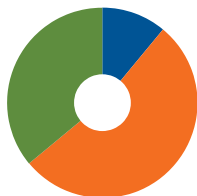
As part of our annual evaluation and accountability process, UF/IFAS Extension regularly conducts a Customer Satisfaction Survey, allowing the people we serve in each county to judge our performance and give their opinions about the quality of the information they received, its usefulness to them, and the impact it's had on their lives.

OF PARTICIPANTS SURVEYED IN 2015...



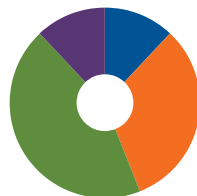
ABOUT THE RESPONDENTS (n = 1626)

Years Using Extension



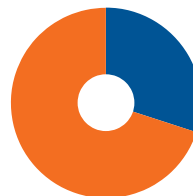
11% < 1 year
53% 1-5 years
36% 5+ years

Age of Respondents



12% Under 40
32% 40-59
44% 60-74
12% 75+

Location



30% Rural
70% Urban



For more information about the UF/IFAS Extension Customer Satisfaction Survey, visit <http://pdec.ifas.ufl.edu/satisfaction>.