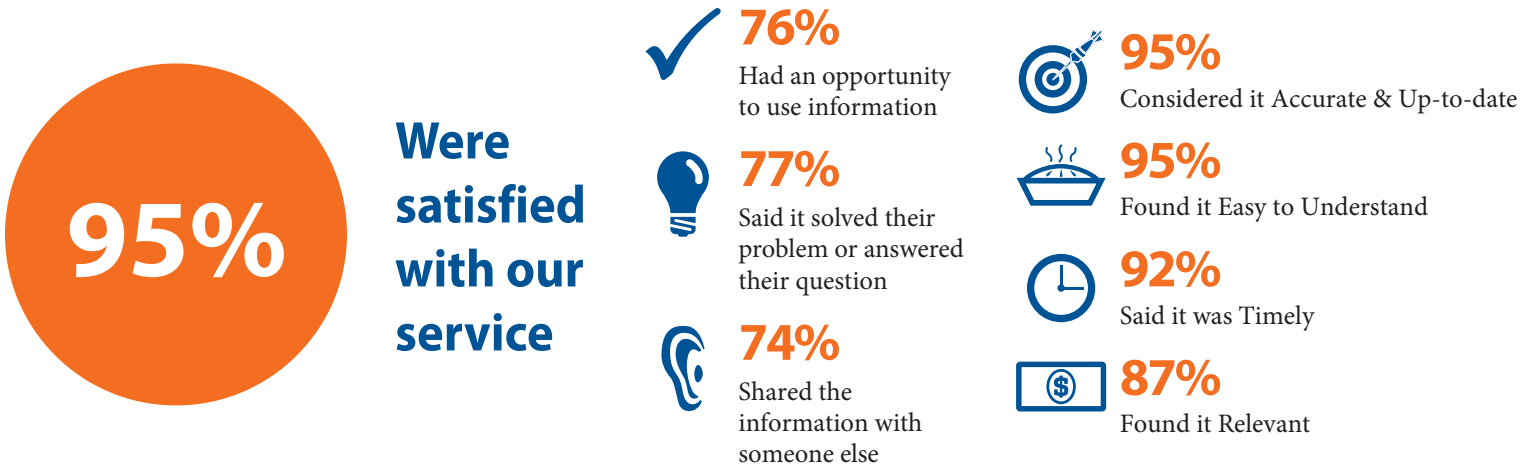
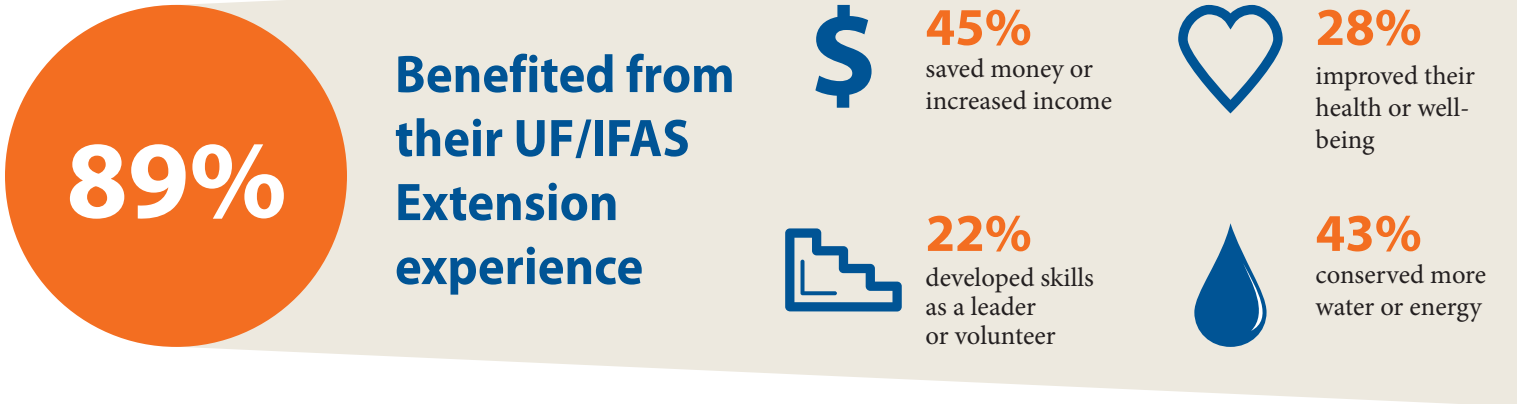




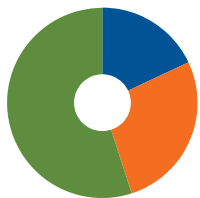
As part of our annual evaluation and accountability process, UF/IFAS Extension regularly conducts a Customer Satisfaction Survey, allowing the people we serve in each county to judge our performance and give their opinions about the quality of the information they received, its usefulness to them, and the impact it's had on their lives.

OF PARTICIPANTS SURVEYED IN 2016...



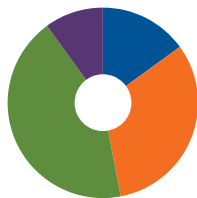
ABOUT THE RESPONDENTS (n = 224)

Years Using Extension



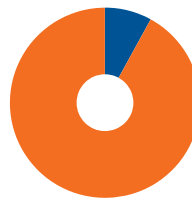
18% < 1 year  
27% 1-5 years  
55% 5+ years

Age of Respondents

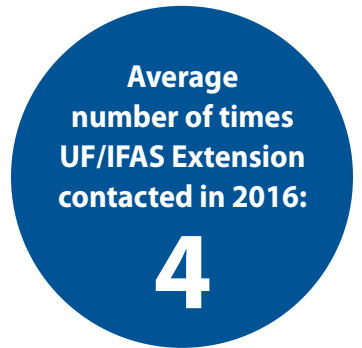


15% Under 40  
32% 40-59  
43% 60-74  
10% 75+

Location



8% Rural  
92% Urban



For more information about the UF/IFAS Extension Customer Satisfaction Survey, visit <http://pdec.ifas.ufl.edu/satisfaction>.