As part of our annual evaluation and accountability process, UF/IFAS Extension regularly conducts a Customer Satisfaction Survey, allowing the people we serve in each county to judge our performance and give their opinions about the quality of the information they received, its usefulness to them, and the impact it’s had on their lives.

98% Benefited from their UF/IFAS Extension experience

56% saved money or increased income
21% improved their health or well-being
31% developed skills as a leader or volunteer
34% conserved more water or energy

94% Were satisfied with our service

89% Had an opportunity to use information
84% Said it solved their problem or answered their question
74% Shared the information with someone else

97% Considered it Accurate & Up-to-date
96% Found it Easy to Understand
95% Said it was Timely
96% Found it Relevant

Of Participants Surveyed in 2015...

For more information about the UF/IFAS Extension Customer Satisfaction Survey, visit [http://pdec.ifas.ufl.edu/satisfaction](http://pdec.ifas.ufl.edu/satisfaction).

The Science of Better Living