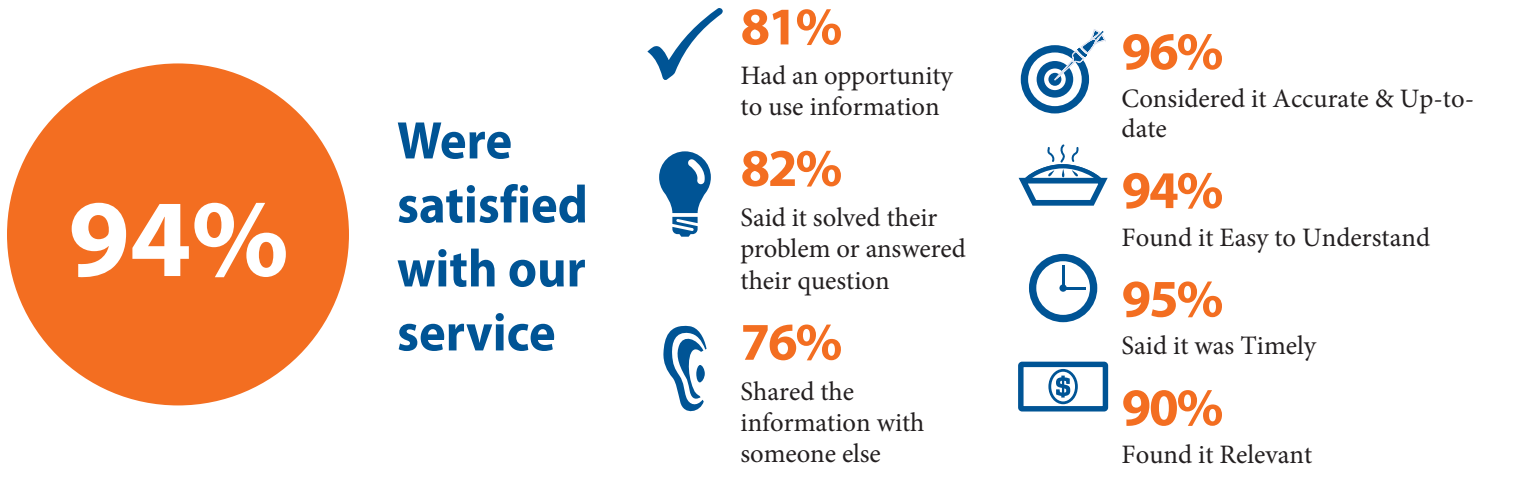
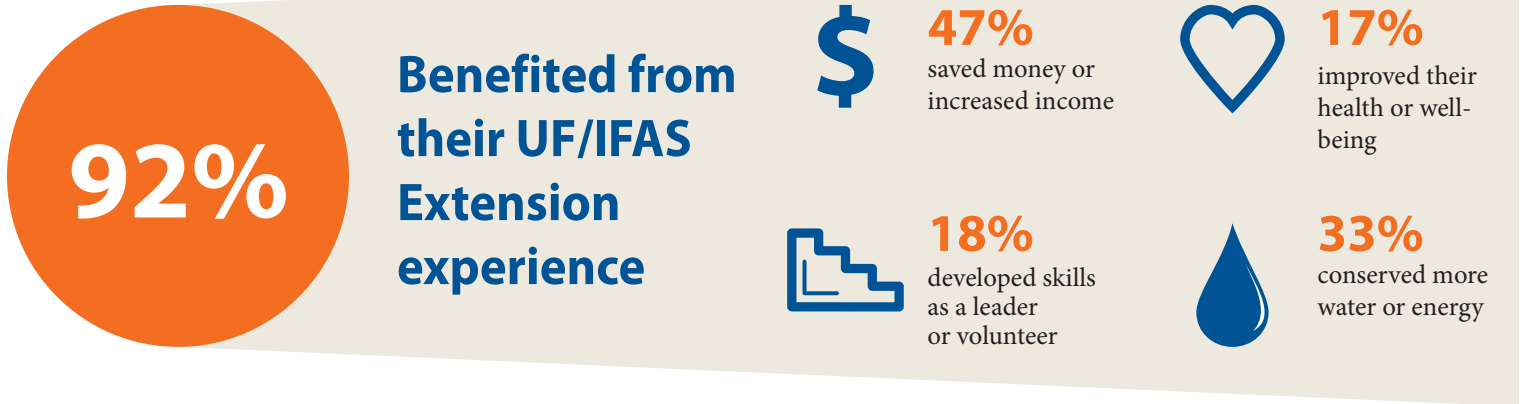




As part of our annual evaluation and accountability process, UF/IFAS Extension regularly conducts a Customer Satisfaction Survey, allowing the people we serve in each county to judge our performance and give their opinions about the quality of the information they received, its usefulness to them, and the impact it's had on their lives.

OF PARTICIPANTS SURVEYED IN 2016...



ABOUT THE RESPONDENTS (n = 267)

Years Using Extension



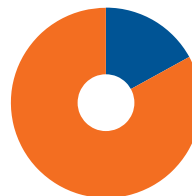
19% < 1 year  
35% 1-5 years  
46% 5+ years

Age of Respondents

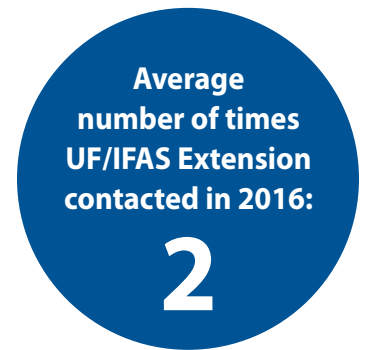


14% Under 40  
34% 40-59  
37% 60-74  
15% 75+

Location



17% Rural  
83% Urban



For more information about the UF/IFAS Extension Customer Satisfaction Survey, visit <http://pdec.ifas.ufl.edu/satisfaction>.