

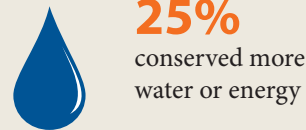


As part of our annual evaluation and accountability process, UF/IFAS Extension regularly conducts a Customer Satisfaction Survey, allowing the people we serve in each county to judge our performance and give their opinions about the quality of the information they received, its usefulness to them, and the impact it's had on their lives.

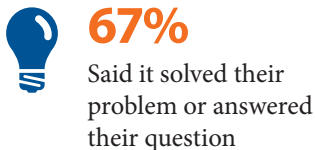
OF PARTICIPANTS SURVEYED IN 2015...



Benefited from their UF/IFAS Extension experience



Were satisfied with our service



ABOUT THE RESPONDENTS (n = 5)

Years Using Extension



0% < 1 year
50% 1-5 years
50% 5+ years

Age of Respondents



0% Under 40
25% 40-59
50% 60-74
25% 75+

Location



25% Rural
75% Urban

Average number of times UF/IFAS Extension contacted in 2015:

3

For more information about the UF/IFAS Extension Customer Satisfaction Survey, visit <http://pdec.ifas.ufl.edu/satisfaction>.