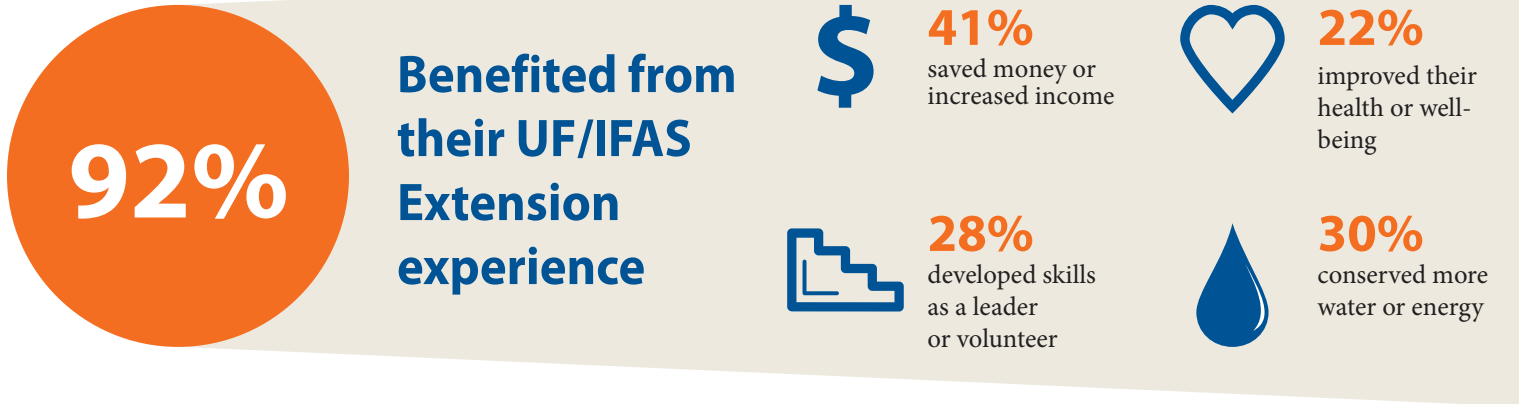




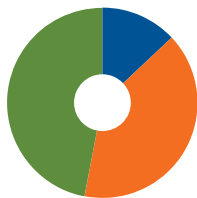
As part of our annual evaluation and accountability process, UF/IFAS Extension regularly conducts a Customer Satisfaction Survey, allowing the people we serve in each county to judge our performance and give their opinions about the quality of the information they received, its usefulness to them, and the impact it's had on their lives.

OF PARTICIPANTS SURVEYED IN 2016...



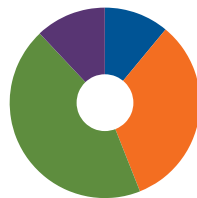
ABOUT THE RESPONDENTS (n = 1373)

Years Using Extension



13% < 1 year  
40% 1-5 years  
47% 5+ years

Age of Respondents



11% Under 40  
33% 40-59  
44% 60-74  
12% 75+

Location



35% Rural  
65% Urban



For more information about the UF/IFAS Extension Customer Satisfaction Survey, visit <http://pdec.ifas.ufl.edu/satisfaction>.