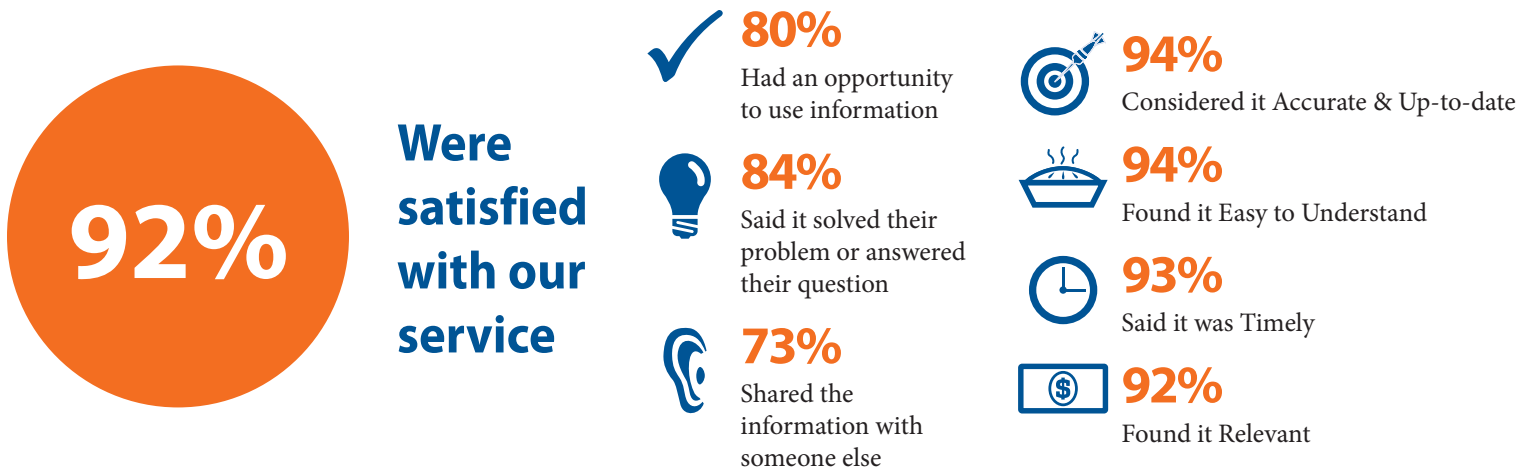
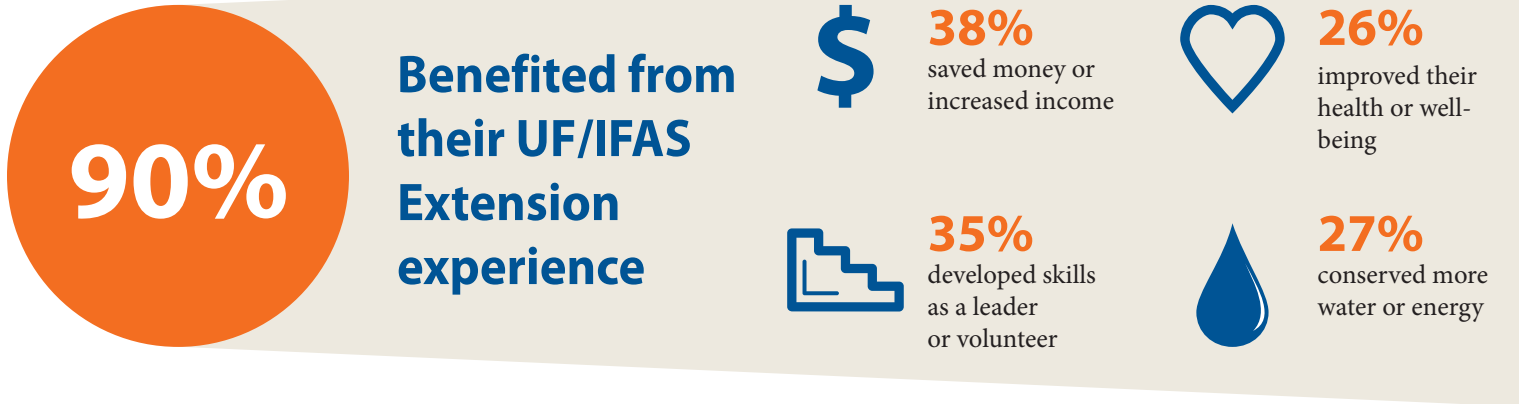




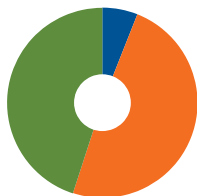
As part of our annual evaluation and accountability process, UF/IFAS Extension regularly conducts a Customer Satisfaction Survey, allowing the people in each county we serve to judge our performance and give their opinions about the quality of the information they received, its usefulness to them, and the impact it's had on their lives.

OF PARTICIPANTS SURVEYED IN 2015...



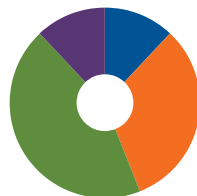
ABOUT THE RESPONDENTS (n = 1626)

Years Using Extension



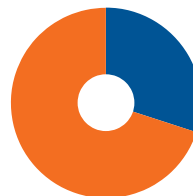
6% < 1 year  
49% 1-5 years  
45% 5+ years

Age of Respondents

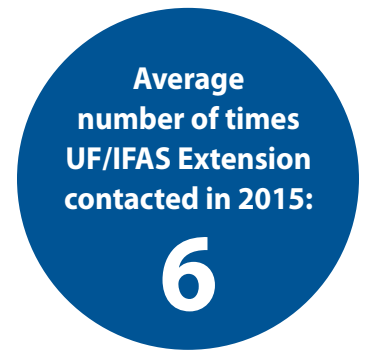


12% Under 40  
32% 40-59  
44% 60-74  
12% 75+

Location



30% Rural  
70% Urban



For more information about the UF/IFAS Extension Customer Satisfaction Survey, visit <http://pdec.ifas.ufl.edu/satisfaction>.